



Summer 2022

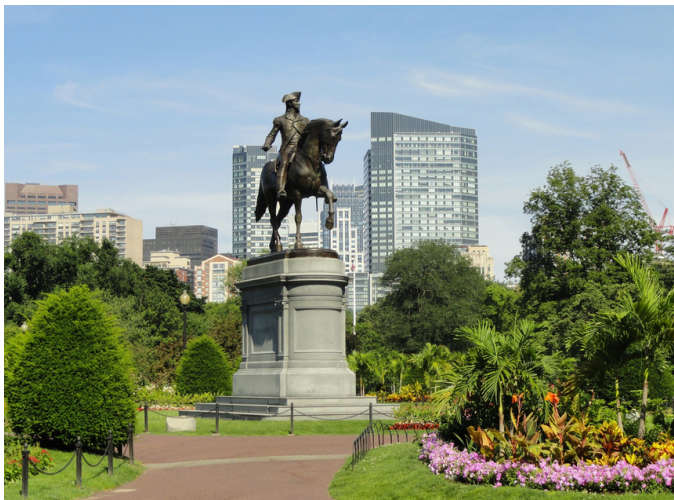
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NEWSLETTER

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National Center For Public Performance



A LETTER FROM THE EXECUTIVE DIRECTOR

Dear Readers,

In Massachusetts, the United States, and all around the Globe, an understanding of government performance management is crucial to the healthy functioning and operation of any level of government. Good government is strategic, innovative, and tactical. Measuring the effectiveness of your government-run initiatives will ensure continued and future success. We just conducted the annual Marc Holzer Public Performance Symposium, we opened this year's global discussion on the Government Performance and Results Act of 1993, legislation that was enacted to optimize government efficiency and efficacy. We are proud to feature distinguished speakers, John Kamensky of the IBM Center for the Business of Government and Rt Hon Patricia Scotland QC, the Commonwealth Secretary-General to speak on their experiences with GPRA and GPRA-type models of government performance management.

Sincerely,
Aroon Manoharan, Ph.D
Executive Director, NCPD

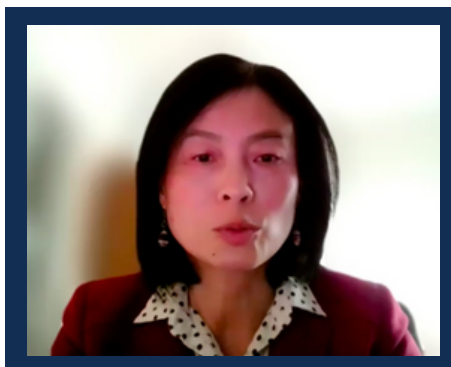
Associate Professor, Institute for Public Service
Sawyer Business School, Suffolk University

2022 MARC HOLZER PUBLIC PERFORMANCE SYMPOSIUM

US GOVERNMENT PERFORMANCE AND RESULTS ACT OF 1993

SINCE 1993, THE GOVERNMENT PERFORMANCE AND RESULTS ACT HAS SERVED AS A MODEL, ADOPTED AND ADAPTED THROUGHOUT THE US AND THE GLOBE AT THE NATIONAL, STATE OR PROVINCIAL, AND LOCAL GOVERNMENT LEVELS. THIS SYMPOSIUM REFLECTS BACK ON THE IMPACT AND LESSONS OF GPRA & SIMILAR MODELS. HAS IT ACHIEVED ITS ORIGINAL GOALS? WHAT ARE VARIOUS MODELS OF PERFORMANCE MANAGEMENT SIMILAR TO GPRA? THIS SYMPOSIUM OPENED A GLOBAL DIALOGUE ON HOW THE EXPERIENCES CAN SERVE AS A ROADMAP GOING FORWARD.

SYMPOSIUM HIGHLIGHTS



Dean Amy Zeng welcomed the audience and introduced the distinguished speaker **Rt Hon Patricia Scotland**, Secretary-General of the Commonwealth UK.



Rt Hon Patricia Scotland gave a very inspiring speech on the need for performance management globally and emphasized the significance of consensus for measuring government performance. In addition, with first-hand experience with various incarnations in the British government, she emphasized the enormous differences that a small effort of improving government performance can make.

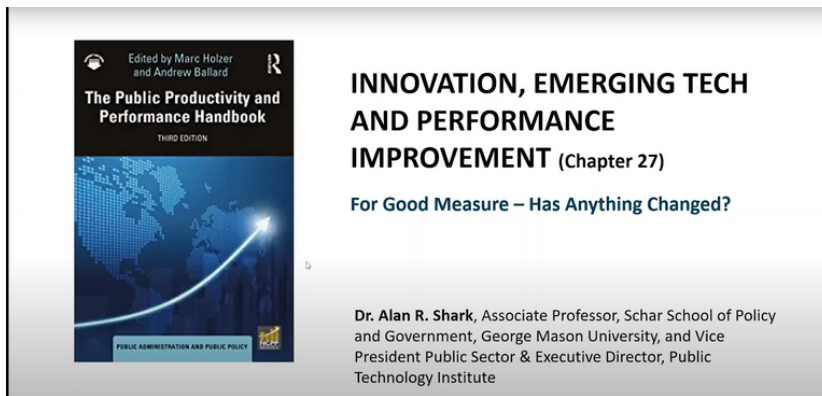


The Keynote speaker **Mr. John Kamensky** gave a fascinating talk on "Evolution of the U.S. Federal Performance Management Framework: 1993 - 2022". He gave a very informative overview on the trends since the GPRA 1993, and highlighted the more recent movements related to data, evidence, behavioral public administration. This was followed by insightful comments by **Dr. Shelley Metzenbaum** on making data more useful.

US GOVERNMENT PERFORMANCE AND RESULTS ACT OF 1993




The first panel in highlighted “International Trends in Government Performance Management” was moderated by **Dr. Prajapati Trivedi**. The presentations focused on performance management frameworks in Namibia, Barbados, Kenya, Nigeria and Bangladesh that were influenced by the GPRA model.




Panel 2 moderated by **Dr. Marc Holzer** showcased important issues in performance management based on the Public Productivity & Performance Handbook - capacity, capability, data policy, data visualization, evidence, storytelling, and historical lessons in performance measurement.

US GOVERNMENT PERFORMANCE AND RESULTS ACT OF 1993





Comparative Analysis of Agency Strategic Plans in Three Presidential Administrations



GPRA Symposium
April 22, 2022

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DISCLAIMER: The ideas and opinions expressed herein are solely those of the authors and do not necessarily represent the views of the Association for Strategic Planning and Grant Thornton Public Sector.

Panel 3 "Performance Management and Government Reform" was moderated by **Dr. Marc Fudge** and focused on strategic planning, strategic goals & objectives in presidential administrations, institutionalizing performance management, and administrative tethering



Legislation requires Annual Performance Plans



➔




View all department performance plans here:
<https://operations.colorado.gov/department-performance-plans>

Panel 4 "Performance Communication" moderated by **Dr. Shelley Metzenbaum** discussed strategies for communicating performance information to audiences in states CO, MA, MD & UT. Who are target & actual users? What works well & how to improve? How to integrate & sustain performance management and public communication.

JOBS AND OPPORTUNITIES



Ruth Woo Emerging Leaders Fellowship

- King County, Washington
- Division of Career and Culture
- Department of Human Resources
- Fulltime 40hr/wk
- Further goals of equity and social justice

Job Opportunities | King County Careers ([governmentjobs.com](https://www.governmentjobs.com))



Planning and Performance Manager

- City of Durham, North Carolina
- Department of Community Development
- Work with lenders, developers, community developers, and residents to promote thriving neighborhoods.
- Full time with benefits

Planning and Performance Manager | Job Details tab | Career Pages ([governmentjobs.com](https://www.governmentjobs.com))



Strategy and Performance Consultant (WMS1)

- Thurston County, Olympia, WA
- Department of Enterprise Services
- Full time Remote Employment (Flex/Hybrid)
- Deliver high quality, cost-effective support services, policy, and governance to public entities.

State of Washington Job Opportunities | Work that Matters ([governmentjobs.com](https://www.governmentjobs.com))



Bryan Bates

Bryan Bates was recently welcomed as the Managing Director at the National Center for Public Performance at Suffolk University. He graduated with his Master of Public Administration from Suffolk in January 2022; and his Bachelor of Political Science from Providence College in May of 2020. Outside of educational pursuits, Bryan has interned at multiple levels of government in Rhode Island and Massachusetts and has worked on several political campaigns within the commonwealth.

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SUFFOLK UNIVERSITY INSTITUTE FOR PUBLIC SERVICE

Strategic Performance Management Certificate



Certificate Goals

We aim to help individuals transform the efficiency & effectiveness of their public or non-profit organizations through performance management and measurement.

Who Should Participate?

Any individuals interested in performance measurement as well as government & non-profit analysts, budget analysts, department directors, and program officers.

Core Areas of Learning:

- ✦ Performance Management & Government
- ✦ Strategic Planning for Performance Management
- ✦ Measuring & Reporting Performance
- ✦ Evidence Based Management

Pricing

- \$1,250 per student
- \$1,100 for government/non-profit employees
- Register 3 or more students from the same organization and receive a 20% discount for the group.

INSTRUCTOR INFORMATION

STUART S. GRIFEL, MBA, MPA

Stuart has over 30 years of experience in government performance measurement, performance management, and Internal Auditing. Stuart has assisted many government organizations in performance measurement and improvement while at KPMG, the National Center for Public Performance at Rutgers University, the Innovations Group, the City of Tampa, Florida, and Polk County, Florida. Stuart has also trained numerous public managers in performance measurement and productivity improvement. Stuart was the recipient of the 2009 Harry Hatry Distinguished Performance Measurement Award from the American Society for Public Administration. Stuart received an MBA from Suffolk University in Boston, and an MPA from Baruch College, City University of New York.

