



IN THIS ISSUE:

- Message from the Executive Director & Managing Director
- Share Your Performance Management Story
- Annual Public Performance Conference Update
- News & Resources in the Field
- Professional Development & Jobs

## *A note from NCPP's Executive Director & Managing Director*

Dear Readers,

With summer upon us, employers, institutions, and individuals are aiming to return to a sense of normalcy -- or to navigate emerging new ways. Just as many municipalities and states have launched Covid-19 reopening plans, numerous communities are facing new peaks in virus cases. Concurrently, protests and rallies demanding racial justice prevail. In the United States, one of the most significant elections ever is just four months away. Amidst this uncertainty, public servants carry on. The very continuity of society depends upon their steadfast service in the face of unpredictability.

In a recent [policy brief](#), the United Nations highlights the accomplishments and resiliency of public servants in the face of pandemic: "In the response to the COVID-19 pandemic public service and public servants, many who were used to operating in routine, predictable and regulated systems had to deploy quick thinking, instant creativity and innovation to counter the destruction caused by the pandemic in service delivery, particularly in critical areas such as healthcare."

The ongoing protests and outrage over the killing of Black Americans by law enforcement also illuminate the necessity of public administrators to deliver essential services and to commit to addressing systemic injustices. In late June, The Madison Professional and Supervisory Employee Association (MPSEA), an association representing many city employees in Madison, WI, [issued a statement](#) in response to the protests. In it, the group stated "...as employees of the City of Madison, we do not wish to work within a system that perpetuates injustice and institutionalized racism... So we must speak up and leverage our collective voice to express our concern and outrage and implore the Mayor and the Council to use their power to take real and courageous stands against inequities and racism," and outlined a nine-step plan for promoting justice, as an employer and as a community. Although not framed as such, the statement offers an outline for measuring and managing the city's performance.

What is *your* understanding of the role of performance management in building more just systems? Do you consider equity when selecting performance measures? Have you altered your practices in light of ongoing crises? Please [share your story today](#) so that we may learn from each other and work continuously toward a more equitable public sector.

Sincerely,  
Marc Holzer, Executive Director  
Mallory Sullivan, Managing Director

## Share Your Performance Management Story

### Call for Submissions

Has your agency or organization found hope to combat the pandemic through a practice or strategy? How do you consider equity when selecting performance measures? What is the role of performance management amidst the ongoing crises? Has performance management helped guide your agency's recent work? Or, has it taken a back seat during crisis response? How are you engaging with residents during this time? We invite you to share your performance story so that we can continue to learn from each other.

[Share your story here](#) to be featured in an upcoming newsletter or on our website.



## Annual Public Performance Conference



In order to uphold public safety and health measures in light of the Covid-19 pandemic, the conference planning committee has made the decision to postpone the 2020 Annual Public Performance.

While we are disappointed that we will not convene in Boston this September, the reimagined conference promises to be even better. We anticipate that the program will take place as a one-day program in Spring 2021, with location to be determined. Please stay tuned as more details are forthcoming!

*Please note that previously submitted proposals will be considered for the postponed conference.*

## News & Resources in the Field

### ACLU Sues Los Angeles Over Scooter Data Tracking

By Carter Holland

[Read on LawStreet](#)

*"As a result of LADOT and the City of Los Angeles' alleged privacy violations, the plaintiffs seek an award of damages and an order preventing the defendants from further collecting such precise location data."*

## 6 Ways the Next Administration Could Use Evidence-Based Policy to Advance Social Justice

By Andrew Feldman

Read on  
Government  
Executive

*"Using data and research to improve program outcomes may not make for a catchy campaign slogan, but it can go a long way toward reducing economic and racial disparities."*

### COVID-19: Local Action Tracker

*The National League of Cities and Bloomberg Philanthropies have teamed up to collect and share actions taken by local leaders in response to the COVID-19 Pandemic.*

Learn more at  
National League of  
Cities

### COVID Tracking App Use Delayed by Privacy, Tech Issues

By Jeremy Olson

*"Self-reporting coronavirus tracking apps have yet to be widely adopted in Minnesota due to concerns over privacy and tech issues. But as the virus spreads beyond officials' ability to trace it, tracking apps could help."*

Read on Governing

## Professional Development & Jobs

### The Campus of the Future: Best Practices and Lessons Learned from COVID-19

Thursday, July 2nd, 2:00 - 3:00 p.m. EST - Free | [Register here](#)

The Center for Digital Education is proud to partner with Cisco on a one-of-a-kind webinar on July 2 at 11 a.m. Pacific/2 p.m. Eastern, which will feature multiple university leaders from North and Latin America. Each will share how they were able to quickly respond to the COVID-19 pandemic, pivoting to efficiently deliver distance learning by leveraging collaboration and other solutions.



### Webinar: Building Organizational Resilience: Crisis Becomes Opportunity

Thursday, July 16th, 1:00 - 2:00 p.m. EST - Free | [Register here](#)

Join Suffolk University professors Brenda Bond and Jodi Detjen, both long term experts in leadership and organizations, in a lively discussion. Bring your questions! This moderated session will explore how the current pandemic crisis offers an opportunity for leaders and managers to reflect on organizational strengths and weaknesses to better prepare for times of uncertainty and change. The webinar will explore the intersections between the pandemic crisis, leadership and resilient organizations.



### Public Performance and Management Review Call for Manuscripts

*Public Performance and Management Review* (PPMR), the journal of the American Society of Public Administration's Section on Public Performance and Management invites manuscripts addressing a broad range of factors influencing the performance of public and nonprofit organizations and agencies (including best practices in measuring and evaluating performance, improving budget strategies, managing human resources, building partnerships, engaging citizens, and applying new technologies). More information is available [online](#) and by [email](#).



The Boston Area Research Initiative is [inviting applications for research seed grants](#) for projects occurring during the 2020 – 2021 academic year. *The grants will support graduate students conducting original data-oriented research on the Boston area at the intersection of scholarship and policy.* Applications can be submitted by students at any local university and are due on Monday, July 27th.



---

## Job Listings

**[Contractor Positions](#)** - [The Public Diplomacy Research and Evaluation Unit, U.S. Department of State - Washington, D.C.](#)

*Interested in working with a dynamic and collaborative team of researchers to investigate cutting edge issues in international relations and international communication research? The Public Diplomacy Research and Evaluation Unit (REU) in the US Department of State is seeking to hire three new contractors.* Please submit resume and cover letter to Amelia Arsenault ([REU@state.gov](mailto:REU@state.gov)).

- **[Program Analyst \(Monitoring\)](#)**
- **[Program Analyst \(Audience Research\)](#)**
- **[Junior Analyst \(Audience Research\)](#)**

**[Chief Equity & Diversity Officer](#)** - [Tompkins County - Ithaca, NY](#)

**[Performance Analyst](#)** - [Colorado Department of Health Care Policy and Financing - Denver, CO](#)

**[Management Analyst, Principal](#)** - [Strategic Planning & Business Performance Management - City of Richmond, VA](#)

**[Health Environment & Performance Inspector](#)** - [Washington State Department of Health - Spokane County, WA](#)

**[Many Openings](#)** - [Centers for Disease Control & Prevention - US & Global](#)



## Contact the NCPP

*Executive Director:* Professor Marc Holzer, Ph.D.

*Managing Director:* Mallory Sullivan, MPA

National Center for Public Performance  
Institute for Public Service  
Suffolk University  
120 Tremont St  
Boston, MA 02108

Email: [ncppsuffolk@gmail.com](mailto:ncppsuffolk@gmail.com)

Phone: 1-617-994-4273

Visit our website: [www.publicperformance.org](http://www.publicperformance.org)

